



TERMS AND CONDITIONS

Cancellation Policy

- You can change the date of your tour, or cancel with a full refund with 48 hours' notice
- If you cancel within 48 hours, you will receive no refund

Dietary requirements

- With advance notice we are generally able to cater to dietary requirements.
- However, please note our tours are a showcase of local artisan products and in some instances we may not be able to cater to all requirements at all stops.
- If you have a food allergy, we recommend you carry your medication in case of any unforeseen cross-contamination.

General

- We reserve the right to change the programme or substitute artisan partners or Zest guides if necessary without advance notice.
- Our guides are all first aid and food safety certified, and health and safety focussed.
- The Accident Compensation Corporation (www.acc.govt.nz) administers New Zealand's accident compensation scheme, which provides personal injury cover for all New Zealand citizens, residents and temporary visitors to New Zealand. In return, people do not have the right to sue for personal injury, other than for exemplary damages.
- Zest Food Tours of New Zealand Limited is not therefore liable for any personal injury
- We hold your credit card and other details on a secure site and process your credit card payment only when the tour booking is confirmed
- We respect your privacy and will not make your contact or other details known to any other organisation